

A graphic element consisting of a white semi-circle with a blue dot and a blue swoosh, positioned behind the text "COMMUNITY SERVICES".

COMMUNITY SERVICES

WE
MAKE IT

POSSIBLE



COMMUNITY SERVICES

Diploma of Community Services will develop skills in community services, case management and crisis enabling the trainee to manage, coordinate and deliver person-centred services to individuals, groups and communities.

We aim to equip our graduates with the necessary skills and knowledge to enable them to successfully satisfy the demands of the workplace.

COURSE INFORMATION

Welcome to a world where your passion for helping others transforms into a fulfilling career. The Diploma of Community Services (CHC52021) offers a comprehensive pathway for individuals eager to make a tangible impact on society. The diploma will enable workers to support people to make changes in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

Our diploma program delves deep into the core aspects of community services. The program has been designed to meet the requirements of the Australian Community Workers Association (ACWA), is led by seasoned educators and industry experts, meaning adhere to the latest industry standards and practices. Through real-life case studies and hands-on exercises, students will be equipped with the skills needed to thrive in diverse community service roles.

STUDY PATH

This qualification corresponds to AQF Level V. The preferred pathway to this qualification is for students to complete the Certificate III in Individual Support (CHC33021) or the Certificate IV in Community Services (CHC42021).

COURSE DELIVERY & ASSESSMENT METHODS

Diploma of Community Services (CHC52021)

This program is delivered in a full-time study mode of 20h per week over 2 academic years - 72 college weeks. Students are required to complete 2 blocks of work-based training of 200 hours each to meet the accreditation requirements of ACWA. Work-based placement is compulsory providing practical skills and fostering the confidence and competence needed to excel in the field of community services.

The work-based training is supervised and mentored by employer representative, and assessed by qualified trainer who will visit and assess students during placements. Students are issued Logbooks to record attendance, work experience, and evidence of assessments/ participation. In addition, students are required to prepare journals covering their learning experiences during placements.

ENTRY REQUIREMENTS

International applicants must be 18 years or older.

Year 11 or equivalent certificate of senior secondary education.

Recommended English Level: IELTS 6.0 (with no individual band less than 5.0) or equivalent. (If the level of English is insufficient, a suitable course can be organised).

A Pre-Training Review, LLN and suitability interview will be mandatory before placement in the program is granted.

OTHER FEES

Administration Fee (Non-refundable):

› A\$ 300

Material Fee:

› A\$ 400

ACADEMIC YEAR / START DATES

Don't miss out on your intake dates. There are 36 teaching weeks per annum with the year being divided into 4 terms of 9 weeks each. The academic year begins in January and ends in November. Primary intakes are at the beginning of each term.

YEAR	TERM 1 INTAKE	TERM 2 INTAKE	TERM 3 INTAKE	TERM 4 INTAKE
2024				23 SEP
2025	13 JAN	7 APR	30 JUN	22 SEP
2026	12 JAN	7 APR	29 JUN	21 SEP



COMMUNITY SERVICES



Qualification

Unit Code

Unit Title

Tuition Fee / Duration

Diploma of Community Services (CHC52021)

CRICOS Course Code
116078C

CHCCCS004	Assess co-existing needs
CHCCCS007	Develop and implement service programs
CHCCCS019	Recognise and respond to crisis situations
CHCCSM013	Facilitate and review case management
CHCDEV005	Analyse impacts of sociological factors on people in community work and services
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS003	Maintain work health and safety
CHCCSL001	Establish and confirm the counselling relationship
CHCCSM010	Implement case management practice
CHCSOH013	Work with people experiencing or at risk of homelessness
CHCMHS013	Implement trauma informed care
CHCADV002	Provide Advocacy and representation services
CHCCOM003	Develop workplace communication strategies
CHCPRP001	Develop and maintain networks and collaborative partnership
HLTAID014	Provide Advanced First Aid

A\$ 2,250 /term

8 Terms
72 college weeks

Exit with Diploma

**Vocational/
Employment Outcome**

Community Support Worker, Youth Worker, Counselor, Case Manager, Family Support Worker, Disability Support Worker

The Diploma of Community Services (CHC52021) opens doors to a multitude of career paths, including social work, counseling, youth work, disability services, and aged care. Whether your passion lies in advocating for social justice or supporting vulnerable populations, this diploma sets the stage for a rewarding career in community services.

Students considering further study can enroll in Bachelor of Social Work and pursue roles as social workers, providing support and assistance to individuals and families facing challenges such as poverty, domestic violence, mental health issues, or substance abuse.

These qualifications are recognised by the Australian Qualifications Framework (AQF), meaning that you can take this qualification anywhere within Australia.

WORK PLACEMENT

Work Placement is required to receive the award for Diploma of Community Services (CHC52021). We assist in securing a work placement for you and assist in the organisation of the workplace learning and associated workplace activities. The work placement is unpaid and the daily working hours will be negotiated between students and the health and care service centre. Our trainers will visit each centre during the work placement to assess student performance as part of the assessment of the practical components of the course.

For employment and practical placement purposes, this vocational sector typically requires:

- Police Record Check
- Working with Children Check



Skills Training Australia is a specialist college that has been one of the leaders in the provision of Health and Community Services qualifications since 1999.

We are focused on developing strong partnerships with industry, so as to provide the best placement opportunities for our students along with real employment outcomes upon graduation.

Skills Training Australia is an Academies Australasia college. Academies Australasia Group Limited has been operating for more than 115 years and listed on the Australian Securities Exchange for more than 45 years.

Academies Australasia has colleges in Melbourne, Sydney, Brisbane, Perth, Adelaide, Dubbo, Gold Coast and Singapore, and offers a wide range of courses at different levels – Certificate, Diploma, Advanced Diploma and Bachelor Degrees.



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skillstraining.edu.au

LONG HISTORY

ESTABLISHED MORE THAN 115 YEARS AGO

ACCREDITED QUALIFICATIONS

NATIONALLY RECOGNISED

QUALITY TEACHING

PASSIONATE TEACHERS WHO ARE PROFESSIONALS IN THEIR FIELD

EXCELLENT FACILITIES AND STUDENT SUPPORT

GREAT LEARNING ENVIRONMENT

STUDENTS FROM AROUND THE WORLD

TENS OF THOUSANDS OF STUDENTS FROM MORE THAN 135 COUNTRIES HAVE STUDIED WITH US

UNIVERSITY PATHWAYS

ARTICULATIONS WITH SEVERAL UNIVERSITIES
CREDITS SAVE TIME AND MONEY



2008
CENTENARY
YEAR

Transformations - Pathways to Competence and Developing Excellence Pty Ltd trading as **Skills Training Australia** ABN 13 093 116 619 CRICOS 03521F, RTO 20828. Other colleges in the group: **Sydney** – Academies Australasia Institute (CRICOS 02398A, RTO 90806), Academy of English (CRICOS 02399M), Australian College of Technology (CRICOS 02408D, RTO 90082), Australian International High School (CRICOS 02401M), Benchmark College (RTO 90274), Clarendon Business College (CRICOS 01953J, RTO 7029), College of Sports & Fitness (CRICOS 03057C, RTO 91345), Supreme Business College (CRICOS 02028E, RTO 1191). **Dubbo** – RuralBiz Training (RTO 90782). **Brisbane and Gold Coast** – Brisbane School of Hairdressing, Brisbane School of Beauty, Brisbane School of Barbering, Gold Coast School of Hairdressing, Gold Coast School of Barbering (CRICOS 03319G, RTO 32488). **Adelaide** – Print Training Australia (RTO 40122). **Melbourne** – Academies Australasia Polytechnic (CRICOS 02439G, RTO 21282, Higher Education Provider No. PRV12112), Discover English (CRICOS 03262J), Spectra Training Australia (RTO 21356), Vostro Institute of Training Australia (RTO 22128). **Perth** – Language Links International (CRICOS 02139J, RTO 50587). **Singapore** – Academies Australasia College (ERF Registration 200312175W, EduTrust EDU-3-3125).